



RMA / TEST VERIFICATION REQUEST FORM



Instructions

1. Please type your responses with Adobe Acrobat Reader, completing all sections of this form, and attach any additional information (pictures, screenshots of software, images of components with labels, etc.) that can help describe the problem. Your answers will help us to provide a faster and more efficient service!
2. Email this form back to your Accumetrics representative and wait to receive the RMA# before sending any product/part to Accumetrics ("Accu").
3. Include a copy of this form with your shipment when sending product to Accumetrics.

Please Note

Accumetrics, Inc. is pleased to provide a quote for your consideration, upon completion of this form. Accumetrics will charge for evaluation of returned items. A quote will be provided for approval before work is done. If the items can be repaired for under that amount, no additional charge will be needed. If the evaluation fee does not cover the repairs needed then Accumetrics will send a re-quote for the service.

A Contact, Shipping, and Material Information

Please fill out all contact information.

TECHNICAL CONTACT

EMAIL

PHONE

COMPANY

ADDRESS

END USER NAME

END USER ADDRESS

QUOTE A REPLACEMENT SYSTEM:

Yes

No

**PREFERRED DATE OF MATERIAL
RETURN TO END USER**

WARRANTY CLAIM:

Yes

No

**ORIGINAL ACCUMETRICS
ORDER #**

B Description of Equipment Being Returned

Please use one line per item.

MODEL #

SERIAL #

MANUFACTURER / DESCRIPTION

REPAIR / EVALUATION

PROCEED TO PAGE 2



C Repair / Evaluation Information

Please provide complete answers to the following questions regarding the equipment being sent in so our technicians can correctly diagnose and/or evaluate.

Please describe the problem – any special application? (e.g. suddenly stopped working or intermittent)

Is there any physical damage to the unit?

What was the user doing when they noticed the issue or problem?

Are there any safety concerns? (e.g. electrical, liquid damage, smoke coming from unit)

OFFICE USE ONLY

ASSIGNED RMA#

APPROVED BY

SERVICES: Evaluation Repair Test Calibration Best Effort on Obsolete Product